

Important information and Contact Details of the Consulate

The Consulate is providing services related to Visa, Passport, OCI and Renunciation of Indian Citizenship through Outsourced Service Provider, M/s VFS Global. The applications for these services must be submitted in accordance with the guidance on the portal of our outsourced agency VFS Global (website: <https://visa.vfsglobal.com/usa/en/ind>).

Please note the following points:

1. Emergency Visa: The relevant information may be seen on the link below:

https://www.cgichicago.gov.in/alert_detail.php?alertid=11

2. Miscellaneous Consular Services (Attestation, Power of Attorney, Police Clearance Certificates, etc.): Applications for Miscellaneous Services can be sent directly to the Consulate through postal mail: Consular Section, Consulate General of India, 455 N Cityfront Plaza Dr Suite 850, Chicago, IL 60611.

3. All **walk-in/over-the-counter** services remain **suspended** at the Consulate.

4. Please note the following **E-mail IDs for queries** depending on the subject:

- Visa and Renunciation Certificate: visa.chicago@mea.gov.in
- Passport, Police Clearance Certificate, Emergency Certificate and Global Entry Programme (GEP): passport.chicago@mea.gov.in
- Miscellaneous Services (Power of Attorney, Life Certificate, birth certificate, attestation, etc): cons.chicago@mea.gov.in
- Overseas Citizenship of India (OCI) Card and conversion of Person of Indian Origin (PIO) Card to OCI Card: oci.chicago@mea.gov.in

5. Helpline Numbers:

(i) Indian Nationals Seeking Emergency Assistance (24/7): Indian nationals seeking emergency assistance may call cell number +1-312-753-8530 (and WhatsApp). This number should be used only by Indian nationals seeking immediate emergency assistance and not for routine consular queries.

(ii) For working days

1.	For general queries during working hours (09:30 to 13:30 hours and 14:00 to 17:00 hours)	+1 312-595-0405
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(iii) For weekends and public holidays

1.	For Emergency Visa Services (09:00 to 20:00 hours)	+1312-753-8530
2.	Helpline for emergency cases (other than visa)	
	07:00 to 1400 hours	+1 312-687-3642
	14:00 to 21:00 hours	+1 312-468-3276