



Consulate General of India  
Chicago

## **Important information and Contact Details of the Consulate**

The Consulate is providing services related to Passport, OCI and Renunciation of Indian Citizenship through Outsourced Service Provider, M/s VFS Global. The applications for these services must be submitted in accordance with the guidance on the portal of our outsourced agency VFS Global (website: <https://visa.vfsglobal.com/usa/en/ind>).

While the requests for Emergency Visas can be e-mailed to the Consulate for advice and guidance, requests for Miscellaneous Consular Services (Attestation, Power of Attorney, Police Clearance Certificates, etc.) can be sent to the Consulate through post. All **walk-in/over-the-counter** services remain **suspended** both at Consulate and at VFS Global till further notice.

Emergency service fee of USD 100 is chargeable, over and above the Entry visa fee for US Passport holders (USD 140) and ICWF charges (USD 3), in case of issuance of visa on visa on Weekend/Public Holidays.

Please note the following **E-mail IDs for queries** depending on the subject:

- Visa and Renunciation Certificate: [visa.chicago@mea.gov.in](mailto:visa.chicago@mea.gov.in)
- Passport, Police Clearance Certificate, Emergency Certificate and Global Entry Programme (GEP): [passport.chicago@mea.gov.in](mailto:passport.chicago@mea.gov.in)
- Miscellaneous Services (Power of Attorney, Life Certificate, birth certificate, attestation, etc): [cons.chicago@mea.gov.in](mailto:cons.chicago@mea.gov.in)
- Overseas Citizenship of India (OCI) Card and conversion of Person of Indian Origin (PIO) Card to OCI Card: [oci.chicago@mea.gov.in](mailto:oci.chicago@mea.gov.in)

### **Helpline Numbers:**

#### **A. For working days**

1.	<u>For general queries during working hours</u> (09:30 to 13:30 hours and 14:00 to 17:00 hours)	+1 312-595-0405
2.	<u>For emergency Visa Services only</u> (08:00 to 20:00 hours)	+1312-753-8530

#### **B. For weekends and public holidays**

1.	For Emergency Visa Services (09:00 to 20:00 hours)	+1312-753-8530
2.	Helpline for emergency cases (other than visa)	
	07:00 to 1400 hours	+1 312-687-3642
	14:00 to 21:00 hours	+1 312-468-3276