



## Consulate General of India Chicago

### **Important information and Contact Details of the Consulate**

The Consulate is providing services related to Visa, Passport, OCI and Renunciation of Indian Citizenship through Outsourced Service Provider, M/s VFS Global. The applications for these services must be submitted in accordance with the guidance on the portal of our outsourced agency VFS Global (website: <https://visa.vfsglobal.com/usa/en/ind>).

Please note the following points:

**1. Emergency Visa:** The relevant information may be seen on the link below:

[https://www.cgichicago.gov.in/alert\\_detail.php?alertid=11](https://www.cgichicago.gov.in/alert_detail.php?alertid=11)

**2. Miscellaneous Consular Services (Attestation, Power of Attorney, Police Clearance Certificates, etc.):** Applications for Miscellaneous Services can be sent directly to the Consulate through postal mail: Consular Section, Consulate General of India, 455 N Cityfront Plaza Dr Suite 850, Chicago, IL 60611.

3. All **walk-in/over-the-counter** services remain **suspended** at the Consulate.

4. Please note the following **E-mail IDs for queries** depending on the subject:

- Visa and Renunciation Certificate: [visa.chicago@mea.gov.in](mailto:visa.chicago@mea.gov.in)
- Passport, Police Clearance Certificate, Emergency Certificate and Global Entry Programme (GEP): [passport.chicago@mea.gov.in](mailto:passport.chicago@mea.gov.in)
- Miscellaneous Services (Power of Attorney, Life Certificate, birth certificate, attestation, etc): [cons.chicago@mea.gov.in](mailto:cons.chicago@mea.gov.in)
- Overseas Citizenship of India (OCI) Card and conversion of Person of Indian Origin (PIO) Card to OCI Card: [oci.chicago@mea.gov.in](mailto:oci.chicago@mea.gov.in)

### **5. Helpline Numbers:**

(i) **Indian Nationals Seeking Emergency Assistance (24/7):** Indian nationals seeking emergency assistance may call cell number +1-312-753-8530 (and WhatsApp). This number should be used only by Indian nationals seeking immediate emergency assistance and not for routine consular queries.

#### **(ii) For working days**

1.	For general queries during working hours (09:30 to 13:30 hours and 14:00 to 17:00 hours)	+1 312-595-0405
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#### **(iii) For weekends and public holidays**

1.	For Emergency Visa Services (09:00 to 20:00 hours)	+1312-753-8530
2.	Helpline for emergency cases (other than visa) 07:00 to 1400 hours	+1 312-687-3642

	14:00 to 21:00 hours	+1 312-468-3276
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